

AMERICAN CHEMISTRY COUNCIL

MOTOR CARRIER ASSESSMENT
PROTOCOL

July 2003



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Legal Notice

The American Chemistry Council in conjunction with the American Trucking Associations and National Tank Truck Carriers, Inc., developed this document as a tool to help companies evaluate the safety fitness and regulatory compliance of motor carrier companies and to provide feedback and suggestions for improvement to the motor carrier companies.

While the information obtained from assessments using this document may be used to arrive at decisions concerning motor carrier safety, any shippers, motor carrier company representatives (hereafter referred to as “representative”), or any other people or organizations relying on this document or its results do so at their own risk. Neither the Council nor its employees accept responsibility for the accuracy or completeness of the information obtained through the use of this protocol.

In evaluating a motor carrier company, it is necessary to rely on the accuracy of information provided by that company. The conclusions reached about a company by the user of this document could be different if any of this information is determined to be false, incomplete, or inaccurate. It is the responsibility of the user of this document to determine which motor carrier company it uses. This determination is not made by the Council.

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Introduction

Background

Members of the American Chemistry Council adopted Responsible Care® as an obligation of membership in November 1988. This chemical industry initiative aims to continuously improve health, safety, security and environmental performance and responsiveness to public concerns about the industry. To do this, all ACC member companies and Responsible Care® partners are required to implement a Responsible Care® Management System, which, among other items, calls for shippers to assess their carriers' health, safety, security and environmental management capability and performance, and to work with them to achieve improvement in their respective practices. This Protocol can be used to help companies, both members and Partners, meet their Responsible Care® obligations.

The Motor Carrier Assessment Protocol was originally issued in January 1994. In the 1994 edition, the document contained separate protocols for a motor carriers headquarters and terminal operations. In October 1998, the headquarters and terminal protocols were combined into one protocol and shortened. This revision, completed in July 2003, contains additional security related questions.

Assessor Guidance

This Protocol is designed to be used to help companies assess the safety, security and quality performance of a motor carrier. Differing from typical assessments, the protocol is not an assessment to a specific standard. Some questions in the Protocol refer to compliance to regulatory standards and some questions address the effectiveness of the management operation system of the company. Effective systems are the mechanism through which consistent compliance is achieved. Consistent compliance, in turn, produces higher safety and quality performance.

This Protocol is intended to evaluate the existence and documentation of the management and operations system. This includes policies and procedures governing safety, security and quality issues and regulatory compliance. At the headquarters level, all reference to policy and procedures require documented evidence.

This Protocol is a non-scoring objective assessment to be used as a means of data collection. Most of the questions are to be answered either "yes," "no" or "not applicable." Because some questions are designed for the purpose of information gathering, it should be noted that a "no" answer does not necessarily denote non-conformance.

Objective evidence should be collected to support "yes" and "no" answers to questions. This evidence may be collected through interviews, examination of documents and observation of activities and conditions in the areas of concern. Information gathered through interviews should be tested by acquiring the same information from other independent sources, such as records and physical observations.

These assessments, unlike others, require no formal report be issued. Therefore, it is of particular importance that the assessor use judgment to answer each question in a manner that will provide the user information equivalent in a formal report. In situations where the actual response is not fully "yes" or fully "no," the assessor should select "no" as the answer. If the carrier wants to make comments about a new program that is not fully implemented, that the carrier may include those comments in the comment section of the Protocol.

These assessment results indicate the present-time status (or “snapshot”) of the company. However, through periodic assessment over a period of time, it may be possible to determine existing or developing trends within a company’s system. This information gives shippers insight into the scope and effectiveness of the carrier’s corporate system, its policies on safety, security and quality matters, as well as its performance on regulatory compliance. It is desirable for carriers to improve on a continual basis. What is considered an acceptable risk by a shipper this year, may not be an acceptable risk next year.

The purpose the American Chemistry Council holds in putting forth this document is the desire for continuous improvement addressing safety, environmental, security and quality performance. Therefore, the assessor should keep in mind that this should be a very proactive assessment and add growth to the safety, security and quality processes by sharing professional/technical knowledge, if questioned, with the carrier during the assessment.

1. Assessment Information

Assessment Date: February 2005

Last Assessment Date: January 2004

Motor Carrier Name: Con-Way Transportation Services, Inc.

ICC or US DOT M/C
Identification Number: DOT 241829

Headquarters address: 110 Parkland Plaza
Ann Arbor, MI 48103

Phone and Fax Numbers/email: Telephone: (734) 769-0203
Fax: (734) 214-5652
E-mail: house.bernice@con-way.com

Site(s) locations assessed: _____

Main activities of site(s) assessed: _____

Number of employees at site(s) assessed: _____

Assessor(s) (name/company): Bernice House
Con-Way Transportation Services

Persons Interviewed during
this assessment (name and title): _____

2. Motor Carrier Profile

1. Are practices/policies uniform throughout company facilities? Yes No
2. Type of carrier/operation: For Hire Private Interstate
 Broker Dryage Intrastate
 Common Contract Mexican/Canadian
3. Does the company have all state and local permits required for the areas it transports through? Yes No
4. Specific activities of the company. Please check the appropriate box:
 Truck load Direct delivery
 Less than truckload Inter-line delivery
 Bulk - liquid Cargo Tank Bulk - dry Hopper Tanks
 Intermodal Portable Tanks
 Other (specify) Expedite, Warehouse and Logistics
5. Please note: FHWA recordable Accidents per million miles as of 2004 (date): .53
("accident" is defined in 49 CFR 390.5)
6. What is the driver turnover for those with one year or less of service? 12%
7. What is the driver turnover for those with greater than one year of service? 10%
8. What percentage of drivers have been added to the company workforce in the past year? 14%
9. What is the company's current DOT Safety Rating? Satisfactory
10. Can the company carry all hazard class and division chemicals? Yes No
List class and division company transports: 1.4, 1.5, 1.6, 2.1, 2.2, 2.3, 3, 4.1, 4.2, 4.3, 5.1, 5.2, 6.1, 7 (except for highway routed), 8, 9
11. Is the company a American Chemistry Council Responsible Care® Partner: Yes No
11a. If yes, please indicate year the company became a Partner: April 1999

- 11b. Who is the company's Responsible Care[®] Coordinator: (name/title/phone number): _____
Bernice House – (734) 214-5643
12. Is the company a member or partner of any other transportation and/or distribution safety domestic or international organization committed to continuous improvement? Yes No
- 12a. If yes, list all organizations: ATA, State Transportation Associations, Dangerous Goods Advisory
13. Does the company have a written safety policy? Yes No
- 13a. Is it signed by an officer of the company? Yes No
14. Please list (name and title) the key contacts for the following:
- 14a. Safety Manager: Robert Petrancosta
To whom does this person report? John Labrie
- 14b. Training: Sharon Cloke
- 14c. Employee Health & Safety: Robert Petrancosta
- 14d. Hazardous Materials: Robert Petrancosta
- 14e. Risk Management: Robert Petrancosta
- 14.f Security: Curt Shewchuk
15. Please provide a copy of your motor carrier profile or copies of the following, if available, in an appendix:
- 15a. Current (within 2 years) FHWA Motor Carrier Safety Profile (Safer Snapshot)
- 15b. Form MSC-90 "Endorsement(s) for Motor Carrier Policies of Insurance for Public Liability Under Sections 29 and 30 of the Motor Carrier Act of 1980"
- 15c. Form MSC-82 "Motor Carrier Surety Bond for Public Liability Under Section 30 of the Motor Carrier Act of 1980"
- 15d. A written decision, order, or authorization by the FHWA authorizing a highway carrier to self-insure, and the amount of the insurance
- 15e. Environmental Insurance Coverage (attach a copy of the certificate if the company has this insurance coverage)
- 15f. Civil Forfeitures and warnings issued in last two (2) years

3. Management Commitment

<u>QUESTION</u>	<u>YES</u>	<u>NO</u>	<u>N/A</u>
A. Management Responsibility			
1. Does the motor carrier have written policies and procedures reflecting management's active commitment to:			
1.1 Safe Operations?	X		
1.2 Regulatory Compliance?	X		
1.3 Responsible Care® (if a partner company)?	X		
1.4 Security?	X		
2. Is there a company organization chart?	X		
3. Are responsibilities for the roles clearly defined in a job description or equivalent?	X		
B. Corrective Action			
1. Does management hold regular review meetings on safety?	X		
1.1 Are deficiencies by report or audit discussed and action plans to rectify them implemented?	X		
2. Is there a system in place for reporting non-conformance with respect to:			
2.1 Accidents?	X		
2.2 Incidents?	X		
2.3 Damage?	X		
2.4 Potential Hazards?	X		
2.5 Spills?	X		
2.6 Security Plan?	X		
3. Is there a system in place for reporting non-conformance with respect to:			
3.1 Operational Practices?	X		
3.2 Employee Health and Safety Regulations?	X		
3.3 Transportation Regulations?	X		
3.4 Environmental Regulations?	X		
3.5 Security Regulations?	X		

<u>QUESTION</u>		<u>YES</u>	<u>NO</u>	<u>N/A</u>
4.	Regarding incident reporting procedures:			
4.1	Is there a written reporting procedure?	X		
4.2	Are all incidents reported to management?	X		
4.3	Is each report subject to an investigation to determine the root cause of the non-conformance?	X		
5.	Are DOT 5800.1 reports completed and submitted as required by regulation?	X		
5.1	Does the carrier report any chemical release regardless of size of the release?	X		
5.2	Is there a system in place to notify the shipper in the event of an accident or incident?	X		
6.	Is there a policy to assign an investigator to analyze chemical distribution incidents?	X		
6.1	Is there a length of time in which the analysis must be complete?	X		
7.	Are incident trends reported to management?	X		
7.1	If yes, how often: <u>Monthly</u>			
7.2	Is there a written procedure for follow-up action on investigation recommendations with the responsible party?	X		
7.3	Is effectiveness of corrective action documented?	X		
8.	Is there a process in place to report:			
8.1	Security incidents?	X		
8.2	Security threats?	X		
C.	Driver Training			
1.	Does a written policy on trainer qualifications exist?	X		
1.1	Does the company have a list of internal trainers?	X		
1.2	Does the policy apply to third party trainers?			X
1.3	Does the company have a list of third party trainers?			X
2.	Has an evaluation been made of all activities to identify training needs?	X		
2.1	Is this evaluation updated at least annually?	X		
2.2	Does the evaluation identify needs which are mandated by regulation?	X		
2.3	Does the evaluation identify needs which are critical to safety?	X		
2.4	Does the evaluation identify needs which are critical to security?	X		

<u>QUESTION</u>		<u>YES</u>	<u>NO</u>	<u>N/A</u>
2.5	Does the evaluation identify needs which are recommended by investigators?	X		
3.	Are training records maintained as required by regulation?	X		
4.	Is the company in compliance with the DOT hazardous materials training requirements?	X		
5.	Do managers and supervisors receive formal training in the following areas:			
5.1	Management responsibility?	X		
5.2	Reporting, investigating and analysis?	X		
5.3	Promotion of safety and quality attitudes?	X		
5.4	Auditing?	X		
5.5	Occupational health and safety and applicable regulations?	X		
5.6	Environmental protection and applicable regulations?	X		
5.7	Transportation regulations?	X		
5.8	Security regulations?	X		
5.9	Quality manual, procedures and standards?	X		
5.10	Emergency Procedures?	X		
5.11	Customer relationships?	X		
5.12	Operations?	X		
5.13	Maintenance?	X		
5.14	Terminal inspections?	X		
5.15	Administration?	X		
5.16	Personnel?	X		
5.17	First Aid?	X		
5.18	Security plans?	X		
5.19	Security threat and incident reporting?	X		
5.20	Security procedures?	X		

<u>QUESTION</u>		<u>YES</u>	<u>NO</u>	<u>N/A</u>
D.	Driver Management			
1.	Is there a written policy for driver qualification and disqualification?	<u>X</u>	<u> </u>	<u> </u>
1.1	Is your policy consistent with regulations?	<u>X</u>	<u> </u>	<u> </u>
2.	Is there a written policy regarding driver background checks and verification of this information?	<u>X</u>	<u> </u>	<u> </u>
3.	Are criminal background checks conducted?	<u>X</u>	<u> </u>	<u> </u>
4.	Is employment status verified?	<u>X</u>	<u> </u>	<u> </u>
5.	Are immigration papers on file and properly documented for employees who are not U.S. citizens?	<u>X</u>	<u> </u>	<u> </u>
6.	Are driver qualification files maintained?	<u>X</u>	<u> </u>	<u> </u>
7.	Does the carrier have a policy concerning drugs and alcohol?	<u>X</u>	<u> </u>	<u> </u>
8.	Is pre-employment drug testing done?	<u>X</u>	<u> </u>	<u> </u>
9.	Is random drug testing performed?	<u>X</u>	<u> </u>	<u> </u>
10.	Are drivers involved in a vehicle accident/incident subject to mandatory drug testing?	<u>X</u>	<u> </u>	<u> </u>
11.	In addition to a commercial driver's license with the proper endorsements, are drivers required to carry two forms of identification?	<u>X</u>	<u> </u>	<u> </u>
11.1	How many forms of identification contain a photo?: <u>One</u>			

4. Regulatory Compliance

<u>QUESTION</u>	<u>YES</u>	<u>NO</u>	<u>N/A</u>
A. Responsibility and Auditing			
1. Does the company have Material Safety Data Sheets (MSDSs) on file for products transported?	_____	X	_____
2. Are all drivers trained on:			
2.1 Pre-loading cargo acceptance?	X	_____	_____
2.2 Product compatibility?	X	_____	_____
2.3 Emergency procedures communication (North American Emergency Response Guide, Transportation Emergency Management Card, or other means)?	X	_____	_____
2.4 Marking?	X	_____	_____
2.5 Labeling?	X	_____	_____
2.6 Placarding?	X	_____	_____
2.7 Securement method for transit?	X	_____	_____
2.8 En-route security?	X	_____	_____
3. Is there a written procedure for auditing the site for safety?	X	_____	_____
4. Is there a written procedure for auditing the site for security?	X	_____	_____
5. Is there a written procedure for auditing the site for regulatory compliance?	X	_____	_____
6. Do those who carry out the internal audits have training in auditing and evaluation techniques ?	X	_____	_____
6.1 Are qualified personnel used where specific background/education is required?	X	_____	_____
7. For those elements included in the audit plan, are action plans developed and corrective actions taken when revealed as necessary by an internal audit?	X	_____	_____
8. Are audit action plans reviewed regularly to determine progress?	X	_____	_____
9. Are copies of the completed audit and recommendations given directly to management?	X	_____	_____
10. Are third party compliance auditing contractors utilized?	_____	X	_____
10.1 Is a list (including telephone numbers) of the contractors available?	_____	_____	X
10.2 Is a copy of the most recent site audit available?	X	_____	_____
11. Is a procedure in place to handle a FHWA inspector audit?	X	_____	_____

<u>QUESTION</u>		<u>YES</u>	<u>NO</u>	<u>N/A</u>
B. Emergency Preparedness and Response				
1.	In the event of a chemical distribution incident, does the site have its own response personnel and mediation equipment?		X	
1.1	If YES, to what qualification and under what regulation are site response personnel trained (NFPA 472 & competency level, etc.)? _____ _____			
1.2	If a third party contractor is utilized, has the company conducted an assessment of the contractor's operations?	X		
2.	Is there a 24 hour on call person for emergency response?	X		
3.	Is 24 hour phone coverage for emergency response provided by a third party (e.g. CHEMTREC®)?	X		
3.1	If yes, please list the third party: <u>Chemtrec</u>			
4.	Is there a written emergency response plan for chemical distribution incidents (on-site and off-site)?	X		
5.	Are individual responsibilities clearly defined in the plan?	X		
5.1	Are drivers trained to respond in the event of a release?	X		
5.2	Is a copy of the driver training course curriculum available?	X		
6.	Does the company participate in the TRANSCAER® (TRANSPortation Community Awareness and Emergency Response) program?		X	
6.1	Does the company participate in TRANSCAER® programs along its major transportation routes?			X
6.2	Does the company participate in training exercises along its transportation routes?			X
6.3	Does the company communicate with the public on the risks of chemical transportation along its major routes?			X

<u>QUESTION</u>		<u>YES</u>	<u>NO</u>	<u>N/A</u>
C. Environmental Waste Management <u>(Complete this section only if your company hauls hazardous waste)</u>				
1.	Does staff include persons licensed and/or certified in environmental protection and/or waste disposal?	_____	_____	_____
2.	Are there arrangements with local environmental regulatory agencies for disposal of washings and sump contents?	_____	_____	_____
3.	Are waste manifests maintained?	_____	_____	_____
4.	Is there documentation of waste treatment activities and quantities?	_____	_____	_____
5.	Are wastes disposed of on-site covered by permits?	_____	_____	_____
6.	Are wastes disposed of off-site covered by contract/letter of agreement?	_____	_____	_____
7.	If YES to number 6, does the contract/letter of agreement specify the method of:			
7.1	Disposal?	_____	_____	_____
7.2	Liabilities?	_____	_____	_____
7.3	Responsibilities?	_____	_____	_____
8.	Are water discharges monitored for hazardous and non-hazardous pollutants?	_____	_____	_____
9.	Are water discharges and pollution measurements documented?	_____	_____	_____
D. Employee Security Training				
1.	Is security awareness training provided to all hazmat employees?	<u> X </u>	_____	_____
1.1	Does the training include company's security plan?	<u> X </u>	_____	_____

5. Operational Practices

<u>QUESTION</u>	<u>YES</u>	<u>NO</u>	<u>N/A</u>
A. Operating Procedures			
1. Does the company have documented job descriptions for operations personnel (including drivers)?	X		
2. Are operating procedures reviewed at least annually?	X		
2.1 Are records kept of the review?	X		
3. Do the company's operating procedures cover:			
3.1 Loading & Unloading?	X		
3.2 Product compatibility in multiloads?	X		
3.3 Product compatibility after different cargo?			X
3.4 Cleaning methods for tank, valves, hoses?			X
3.5 Inspection methods for trailer, tank, valves, hoses?	X		
3.6 Cargo acceptance prior to loading?	X		
3.7 Weighing, Bridge Laws, and compliance?	X		
3.8 Sampling methods?			X
3.9 Decontamination methods for container/cargo compartment?	X		
3.10 Fumigation methods for container/cargo compartment?	X		
3.11 Inspection of container/cargo compartment for safety and cleanliness?	X		
3.12 Load/Container securement?	X		
a) Blocking and bracing?	X		
b) Sealing and locking?			
3.15 Product segregation?	X		
3.16 Accidents: Vehicles & Shipments?	X		
3.17 Shipping Papers?	X		
3.18 Anti-theft devices?	X		
3.19 Anti-tampering devices?	X		
B. Receipt and Delivery Routes			
1. Is route criteria for appropriate truckload and bulk agreed to in advance with the shipper ?			X
	<u>YES</u>	<u>NO</u>	<u>N/A</u>

QUESTION

2.	Does the company utilize a Risk Management Process for route assessment?	X		
2.1	If YES, please list the company representative (with phone number) that implements this process: <u>Manager of Safety</u>			
3.	Are records of route assessments available?	X		
4.	Have measures to reduce risk(s) been implemented?	X		
4.1	Are records of these actions available?	X		
5.	Is en-route security included in the company's security plan?	X		
6.	Does the company have a means of monitoring shipments en-route?		X	
7.	Does the company have a means to contact drivers en-route?	X		
8.	Does the company have a way to track when a shipment is delivered?	X		
9.	Are guidelines in place to secure equipment during breaks and layovers?	X		
10.	Are security items for storage-in-transit verified?			
11.	Does the carrier have a policy regarding safe locations?	X		
12.	Does the carrier have the capability to provide security escorts?		X	
13.	Does the carrier have the capability to provide driver teams?	X		
C. Loading and Unloading				
1.	Are there documented procedures defining responsibility for company personnel on loading and unloading chemical packages?	X		
2.	Are there documented procedures defining responsibility for drivers on loading and unloading chemical packages?	X		
3.	Are there documented procedures defining responsibility for customers/receivers on loading and unloading chemical packages?	X		
4.	Are there documented procedures defining responsibility for the taking of samples during loading and unloading of chemical packages?			X
D. Third Parties				
1.	Do you use third parties to move freight?	X		
1.1	If YES, explain the process you use to qualify these third parties in the appendix.			
E. Security				
1.	Is there a security policy signed by management which emphasizes the importance of protecting people, property, and the operational practices against loss by intentional destruction or theft?	X		

<u>QUESTION</u>		<u>YES</u>	<u>NO</u>	<u>N/A</u>
2.	Is a risk-based security plan in place?	X		
2.1	Is the security plan regularly reviewed?	X		
2.2	Does the security plan provide for security when the terminal site is not open?	X		
3.	Are inspections of facilities and operations made periodically to verify compliance with security plan?	X		
4.	Are checklists used in the security inspections?	X		
5.	Are the results of security inspection written and reported to management?	X		
6.	Are security inspection reports maintained?	X		
7.	Is there a process to control access to terminal sites?	X		
8.	Is there a process to restrict employees from unauthorized areas?	X		
9.	Is there a process or method in place to identify employees and visitors?	X		
10.	Has the company addressed perimeter fencing and surveillance lighting at terminal sites?	X		
11.	Does the company have document control processes in place?	X		
12.	Does the company have cyber security control processes in place?	X		
13.	Is there a plan to monitor tractor and trailer inventory at terminal sites?	X		
14.	Is there a procedure to report:			
14.1	Overages?	X		
14.2	Shortages?	X		
14.3	Suspicious packages?	X		

6. Terminal Inspection

<u>QUESTION</u>	<u>YES</u>	<u>NO</u>	<u>N/A</u>
A. Buildings, Grounds and Fixed Equipment			
1. Is there a terminal inspection policy signed by management which emphasizes the importance of safety, security, regulatory compliance, housekeeping and operational practices?	X		
2. Are terminal inspection reports available for review?	X		
B. Tank Cleaning and Decontamination (Complete this section only if your company utilizes bulk equipment)			
1. Do you have a process to qualify cleaning facilities?			
2. Does that process involve use of the NTTC Tank Truck Cleaning Audit Form?			
3. Do you have a "HEEL" management program?			
4. Do you have a confined space/tank entry program?			
5. Does the carrier verify that tank cleaning facilities have completed a risk based security plan?			
5.1 Does the carrier verify that the security plan is reviewed periodically?			
6. Does the carrier verify that tank cleaning facilities have a process to control access?			

7. Vehicle Inspection and Maintenance

<u>QUESTION</u>	<u>YES</u>	<u>NO</u>	<u>N/A</u>
A. Transport Equipment Maintenance			
1. Is there a documented inspection and preventive maintenance program on safety and appearance for:			
1.1 Bulk Tank valves?	_____	_____	X
1.2 Emergency shutoff?	_____	_____	X
1.3 Gaskets?	_____	_____	X
1.4 Seals?	_____	_____	X
1.5 Pressure relief?	_____	_____	X
1.6 Transfer hoses?	_____	_____	X
1.7 Pumps?	_____	_____	X
1.8 Compressors?	_____	_____	X
1.9 Bulk Tank chassis?	_____	_____	X
1.10 Tractor Units?	X	_____	_____
1.11 Trailer/Freight Container chassis?	X	_____	_____
1.12 Trailer/Freight Container Box?	X	_____	_____
1.13 Load securement system?	X	_____	_____
B. Transport Equipment Inspections			
1. Is there documentation that inspections of transport equipment have been conducted according to applicable regulations?	X	_____	_____
2. Are maintenance records available which include details of repairs?	X	_____	_____
3. Is there a written procedure in place for:			
3.1 Monitoring service?	X	_____	_____
3.2 Preventing transport equipment going into service with deficiencies?	X	_____	_____
4. Is any measuring equipment used identified with valid calibration certificates and/or stickers?	X	_____	_____
5. Does the company have the capability to provide:			
5.1 Tamper-resistant cable locks on cargo compartment hatches and valves?	X	_____	_____
5.2 Numbered seals on cargo compartment openings?	_____	_____	X
	<u>YES</u>	<u>NO</u>	<u>N/A</u>

QUESTION

5.3	Monitors or sensors to detect a breach of the cargo container?	_____	X	_____
5.4	Cargo container inspection and screening?	_____	_____	X
5.5	Engine starting control systems?	X	_____	_____
5.6	Kingpin lock on tank trailers?	X	_____	_____
6.	Does the company have the capability to match the driver, truck and cargo?	X	_____	_____

8. Occupational Health

QUESTION

		<u>YES</u>	<u>NO</u>	<u>N/A</u>
A.	Control of Health Hazards			
1.	Have all tasks been examined to identify and evaluate occupational health hazards?	X	_____	_____
2.	Have OSHA (or employee) Job Safety Analysis forms been filled out?	X	_____	_____
3.	Are prevention measures being used to manage potential health hazards?	X	_____	_____
4.	Is there a documented procedure requiring a written report for occupational injuries?	X	_____	_____
5.	Is there a documented procedure requiring a written report for potential health hazards?	X	_____	_____
6.	Is a review carried out on the health hazards of any new chemical to be transported before the first load is accepted?	_____	X	_____
6.1	If YES to number 6, who in the company is responsible for conducting this review (name/phone #): _____	_____	_____	_____
B.	Personal Protective Equipment			
1.	Is specialized equipment used for transporting extremely hazardous products provided to drivers?	_____	X	_____
2.	Are drivers given mitigation equipment, tools, and supplies for first response operational level when driving:			
2.1	Bulk Tanks?	_____	_____	X
2.2	Truck and Container loads?	_____	X	_____
C.	First Aid			
1.	Are there first aid treatment locations at terminal sites?	X	_____	_____
2.	Is there a procedure for obtaining medical attention?	X	_____	_____
2.1	Is it reviewed with a medical source at least annually?	X	_____	_____

9. Appendix

The American Chemistry Council member or Responsible Care[®] Partner should add to the appendix any additional questions that are not covered in this protocol that the company believes are necessary to ask of a carrier. These might include product-specific questions, business-related questions, etc. These questions should be provided to the carrier at the same time the carrier is requested to fill out this protocol. Also to be inserted in the appendix are the MCMIS, permit copies, and other documents or information specifically requested under the protocol, or other information the carrier would like to include.

10. Comments

The assessor may include any additional comments here.