

Con-way Truckload/CFI Fact Sheet

Description	<p>We know our success depends on shippers' satisfaction. For more than 50 years, that's what we've delivered.</p> <p>Con-way Truckload and CFI offer a full range of truckload transportation services — from dry van to intermodal to flatbed, we do it all. Con-way's asset-based operations provide industry-leading capacity and consistently superior, on-time performance to ensure our customers' success. Additionally, our network of third-party carriers ensures that our customers' capacity needs are met with the reliability they have come to expect from Con-way. Con-way's advanced technology ensures superior shipment visibility and fast, dependable same-day pickup, saving our customers time and money.</p> <p>Con-way Truckload and CFI* operate from five dedicated truckload terminals, as well as Con-way's network of 460 operating locations, and 37 sales offices throughout the U.S., Canada and Mexico.</p> <p>*CFI and its subsidiary CFI de Mexico</p> <p>Con-way Truckload highlights and capabilities:</p> <ul style="list-style-type: none"> • Most direct delivery points (U.S. and Canada) • Local, regional, transcontinental service • Intermodal brokerage network • Industry-leading transit times • Extensive e-business capabilities • Reputation for on-time deliveries • Rolling online access to freight transit information • More than 3,500 highly trained personnel • Over 10,000 well-maintained tractors and trailers • CFI de Mexico — through-trailer service to and from Mexico since 1985 • Bilingual service representatives (Spanish and English) • ISO 9002, 9001-2000 certification • President's E and E-Star Awards for excellence in export service
Quality Policy	<p>Our customers realize maximum value when their products are picked up and delivered to the correct destinations, safely, on time and damage free.</p> <p>To continually provide a premium on-time service and maintain an environment for continuous improvement, CFI consistently:</p> <ul style="list-style-type: none"> • trains and retrains personnel, • improves working conditions, • upgrades equipment, and • scrutinizes the processes we use. <p>Our goal: to safely pick up and deliver all freight as promised.</p>
Founded	1951

Headquarters	<p>CFI, a Con-way Company 4701 E. 32nd Street Joplin, MO 64804 USA Tel: 1 800-641-4747 Tel: +1 417.623.5229 Fax: +1 417.782.3723</p> <p>General Inquiries info@con-way.com</p> <p>Customer Service Tel: +1 800-641-4747</p>
Key Executives	<p>Herb Schmidt, President and CEO Pete Montañó, Vice President—Sales</p>
Employees	3,569
Equipment	2,719 tractors and 8,686 trailers
Geographic Scope	United States, Canada, and Mexico