

CANADIAN SERVICES

GET THE CROSS-BORDER EXPERIENCE YOU NEED TO SUCCEED.





Con-way Freight delivers cross-border excellence.

When shipping to and from Canada, you can depend on the same reliable performance, seasoned professionals and service excellence you've come to expect from Con-way Freight:

- 9 different crossing points at the U.S.-Canadian border
- Faster transit times from North America's largest single network
- Streamlined customs processes and confidence from working with your own customs broker
- Seamless delivery to your end destination on either side of the border
- More efficient border crossing because we hold CSA, PIP and C-TPAT certifications

In addition to comprehensive coverage, Con-way Freight-Canada delivers the same personal service and reliability customers have come to expect from the industry leader. Customers who ship to and from Canada with Con-way Freight enjoy:

- **RESPONSIVENESS** best-in-class professionals offer personal, local service that gives customers quick answers and problem resolution — at the border and beyond
- **EXPERIENCE** Con-way Freight's established track record of more than 15 years in Canada helps customers tackle any challenge
- VISIBILITY state-of-the-art technologies provide customers with complete visibility of their shipments for peace of mind
- EFFICIENCY 95% of all Con-way Freight shipments clear customs at the border because of our proactive processing of documents, saving customers time and money
- **EXPERTISE** all Con-way Freight-Canada employees are trained in customs requirements, enabling customer shipments to move through the border quickly
- **GUARANTEED G!** guaranteed service to and from Canada — it's on time — or it's on us*

Con-way Freight Customs Resource Center

- Streamlined customs processes and confidence from working with your own customs broker
- Electronic filing and cross-border certification
- Seamless delivery to your destination on either side of the border
- 24-hour monitoring of your shipment until it crosses the border

Contact us today! Call 800-342-7618 or email us at CustomsResourceCenter@con-way.com.





Online tools for better cross-border visibility.

Con-way Freight offers customers innovative online tools that improve customer access and satisfaction. You can use them to streamline your process and improve workflow — giving you greater visibility for peace of mind and status information. Our full suite of online tools includes many time-saving functions, including:

- Electronic pickup requests and electronic bills of lading (eBOLs)
- On-time performance reports, e-mail notification of shipment delivery, and shipping manifests
- On-demand copies of freight bills and electronic invoices

Registered users get the added benefit of pre-populated pickup request forms, enhanced tracking and electronic invoicing, enabling you to work even faster. To register, visit www.con-way.com/freight/register.

So when you're looking for reliable performance, faster transit times and service excellence, choose Con-way Freight. Our experience in Canada, professional, personal service and customs expertise provide you with seamless shipping north and south of the border.

Book your next successful shipment today — it's easy. Just visit our website to find the service center nearest you at www.con-way.com/freight/servicecenterlocator.

* See website for full terms and conditions.

Con-way Freight Border Crossings

With 9 points of entry at the Canadian border, Con-way Freight delivers a faster network to and from Canada. Our customs expertise and more than 15 years of service to Canada provide you with a competitive advantage throughout the country.

| American Port |
|----------------|
| Blaine, WA |
| Sweetgrass, MT |

| Pembina, ND | |
|-------------|--|
| | |

Grand Portage, MN >

Port Huron, MI

Detroit, MI

Buffalo, NY

Champlain, NY

Calais, ME



Canadian Port Vancouver, BC Coutts. AB Emerson, MB

- Pigeon River, ON
- > Sarnia, ON
- > Windsor, ON
- > Niagara Falls, ON
- > Lacolle, QC
- > St. Stephen, NB

Find all the documents you need at www.con-way.com/freight.





www.con-way.com

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