



Amazon plans to open Customer Returns Center in the Czech Republic

- **Prague-based center for returns handling is planned to open in October 2013**
- **Creation of up to 1,000 long term jobs and 700 seasonal jobs within the next three years**

Luxembourg, July 17, 2013 – Amazon plans to open a returns hub in the Czech Republic in October 2013, creating up to 1,000 permanent jobs and additional 700 seasonal jobs during peak time within the next three years. The facility will manage reverse logistics, handling customer returns of the Amazon.de website. The facility is planned to start operations with approximately 600 employees. Hiring for these roles has already started. Initially Menlo Logistics will be assisting with the startup operations of the facility.

“We are very excited about our investment in the Czech Republic and look forward to creating up to 1,000 permanent jobs in our new facility in Prague”, said Steve Harman, Director Operations at Amazon. “We thank the city of Prague and all local political representatives for the fast and efficient cooperation to make sure operations can start this holiday season.”

Located in the vicinity of Prague Airport, Prague’s central location in Europe, access to a great employment base and its close connection to key markets were the key reason for choosing the site. The 25,000 square-metre-site will be rented from Panattoni Europe that manages the Prague Airport Logistic Park. Lately, the facility park was awarded the Tenant’s prize as ‘Best Logistics Park 2013’.

The new site in Prague will help Amazon handle current and future customer demand and ensure that Amazon customers everywhere enjoy the fast and reliable return handling they are accustomed to. Amazon’s German business has exhibited strong growth in recent years as customers continue to respond to Amazon’s great selection and services. Currently, over 9,000 permanent employees work in Amazon’s German fulfillment centers. In the past twelve months, Amazon has created 3,000 new permanent jobs in Germany, and the workforce continues to grow. Amazon has recently announced plans to open a new fulfillment center in Brieselang (Brandenburg), creating 1,000 additional jobs in the next three years.

About Amazon.de

Amazon.de opened its virtual doors in October 1998. Amazon strives to be the world’s most customer centric company, where customers can find and discover anything they might want to buy online, and endeavors to offer its customers the lowest possible prices. Amazon.de and sellers list millions of unique new, refurbished and used items in categories such as Books, Music, MP3, Movies, Games, Kitchen, Home & Garden, Electronics, Watches & Jewelry, Shoes & Apparel, Toys and Baby Products, Sports and Leisure, Personal Care & Beauty, DIY & Automotive, Pet Supplies, Computers and Software as well as Magazine Subscriptions.

Kindle Paperwhite is our most-advanced e-reader with 62% more pixels and 25% increased contrast, a patented built-in front light for reading in all lighting conditions, extra-long battery life, and a thin and light design. The new latest generation Kindle, the lightest and smallest Kindle, now features new, improved fonts and faster page turns. Kindle Fire HD is our most-advanced tablet, with a stunning customized high-definition display, exclusive Dolby audio with dual stereo speakers, high-end laptop-grade Wi-Fi with dual-band support and dual-antennas/MIMO, enough storage for HD content, and the latest generation processor and graphics engine—and it is available with 16GB and 32GB of on-device storage. The all-new Kindle Fire features a faster processor for 40% faster performance, twice the memory, and longer battery life.

Amazon Web Services provides Amazon’s developer customers with access to in-the-cloud infrastructure services based on Amazon’s own back-end technology platform, which developers can use to enable virtually any type of business.



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As used herein, "Amazon.com," "we," "our" and similar terms include Amazon.com, Inc., and its subsidiaries, unless the context indicates otherwise.

Forward-Looking Statements

This announcement contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Actual results may differ significantly from management's expectations. These forward-looking statements involve risks and uncertainties that include, among others, risks related to competition, management of growth, new products, services and technologies, potential fluctuations in operating results, international expansion, outcomes of legal proceedings and claims, fulfillment center optimization, seasonality, commercial agreements, acquisitions and strategic transactions, foreign exchange rates, system interruption, inventory, government regulation and taxation, payments and fraud. More information about factors that potentially could affect Amazon.com's financial results is included in Amazon.com's filings with the Securities and Exchange Commission, including its most recent Annual Report on Form 10-K and subsequent filings.

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